

OFFICE OF THE CITY TREASURER DEPARTMENT METRICS	2013 ACTUAL EXPERIENCE	2014 ADOPTED BUDGET	2015 BUDGET REQUEST
Cost of property tax collection as a percentage of total property taxes collected	0.2390%	0.2676%	0.2839%
Total percentage of delinquent City property taxes collected after two years of the close of the levy (levy year reported = budget year - 3)	84.37%	85.00%	80.00%
Number of property tax bills prepared and mailed	529,560	540,000	535,000
Number of ACH installment payments processed	36,345	35,000	36,500
Number of agency tax e-payments processed	78,934	65,000	80,000
Number of in-house tax payments processed	162,235	160,000	162,500
Number of Internet portal tax e-payments processed	5,770	2,100	6,000
Number of lock box tax payments processed	190,108	200,000	190,150
Number of bank branch tax payments processed	4,896	4,000	5,000
Number of tax delinquent parcels placed in in rem tax foreclosure	1,101	1,200	1,100
Number of tax delinquent parcels acquired through in rem tax foreclosure	748	750	750
Number of mobile home lottery and gaming credits	260	300	250
Dollar value of mobile home lottery and gaming credits	\$27,600	\$25,000	\$27,000
Number of real estate lottery and gaming credits	83,060	86,000	83,000
Dollar value of real estate lottery and gaming credits	\$11,203,264	\$9,500,000	\$12,000,000
Number of active bankruptcy cases	3,130	2,000	3,200
Number of taxpayer calls serviced through ACD 2240 and 2260	59,953	62,500	60,000
Number of payments disbursed	231,981	240,000	232,000
Dollar amount of property taxes collected	\$811,500,035	\$775,000,000	\$780,000,000
Average daily short-term pooled cash investment balance	\$197,730,250	\$232,500,000	\$197,000,000
Net rate of return on short-term pooled cash investments	0.2162%	0.2000%	0.2000%
Benchmark - State of Wisconsin Local Government Investment Pool (LGIP) rate of return	0.0867%	T B D	T B D
General fund investment revenue realized on short-term pooled cash investments	\$299,638	\$340,800	\$300,000
Average daily long-term pooled cash investment balance	\$75,789,420	\$75,000,000	\$75,800,000
Net rate of return on long-term pooled cash investments	0.0515%	1.0500%	0.4000%
Bench Mark - Bank of America Merrill Lynch 1-3 Year U.S. Government / Corporate Index AA or Better (Annualized)	0.4200%	T B D	T B D
General fund investment revenue realized on long-term pooled cash investments	\$472,055	\$525,000	\$330,100
Number of animal licenses issued in-house	182	180	180
Number of in-house financial transactions	211,346	213,000	215,000
Dollar value of in-house financial transactions	\$3,009,628,979	\$2,740,000,000	\$3,010,000,000
Short-term Pooled Cash Investment Revenue			
Total investment revenue realized on short-term pooled cash investments	\$449,457	\$511,200	\$450,000
General fund investment revenue realized on short-term pooled cash investments	\$299,638	\$340,800	\$300,000
PDAF investment revenue realized on short-term pooled cash investments	\$149,819	\$170,400	\$150,000
Long-term Pooled Cash Investment Revenue			
Total investment revenue realized on long-term pooled cash investments	\$708,083	\$737,100	\$495,200
General fund investment revenue realized on long-term pooled cash investments	\$472,055	\$491,400	\$330,100
PDAF investment revenue realized on long-term pooled cash investments	\$236,028	\$245,700	\$165,100
Total Pooled Cash Investment Revenue			
Total investment revenue realized on pooled cash investments	\$1,157,540	\$1,248,300	\$945,200
General fund investment revenue realized on pooled cash investments	\$771,693	\$832,200	\$630,100
PDAF investment revenue realized on pooled cash investments	\$385,847	\$416,100	\$315,100